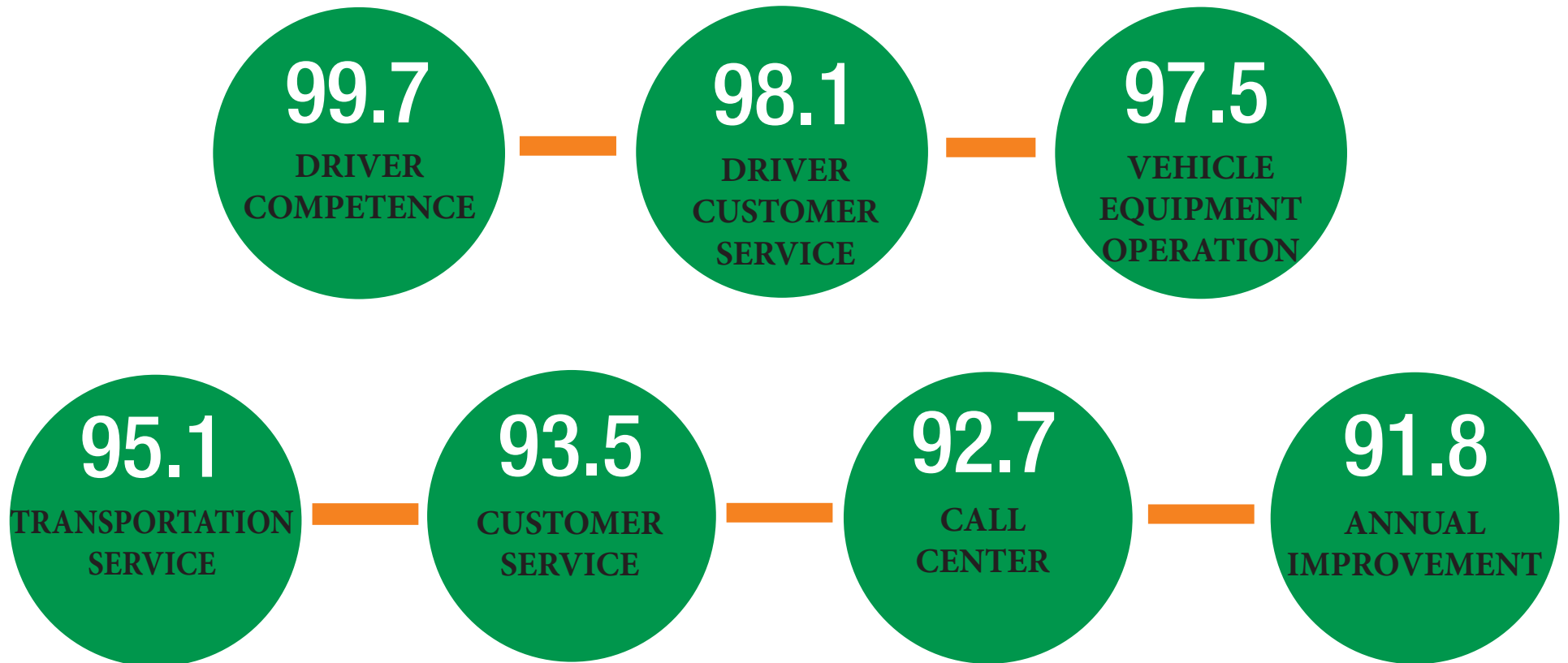


TD Customer Satisfaction Survey Results

FY 2015/16



SURVEY CONDUCTED SUMMER 2016
498 SURVEYS SENT - 32.66 PERCENT RESPONSE RATE